evolvedMD



# The Business Case For Employee Wellness

**Sentari Minor, Head of Strategy Kim Ho, Head of Sales** 

## **Welcome + Introductions**



**Sentari Minor, Head of Strategy** 



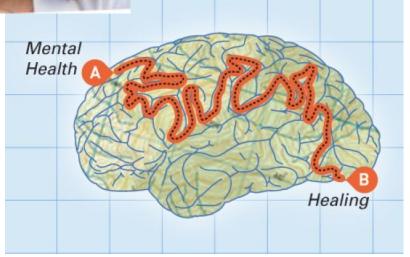
**Kim Ho, Head of Sales** 



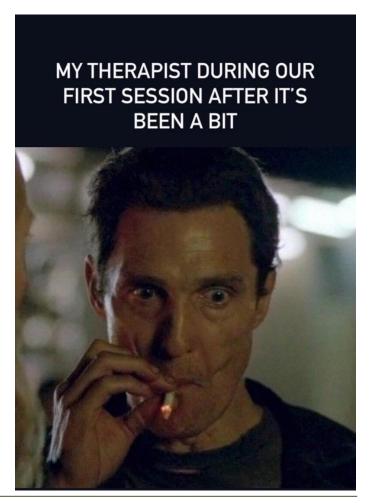
# **Getting Personal: Our Mental Health Journeys**





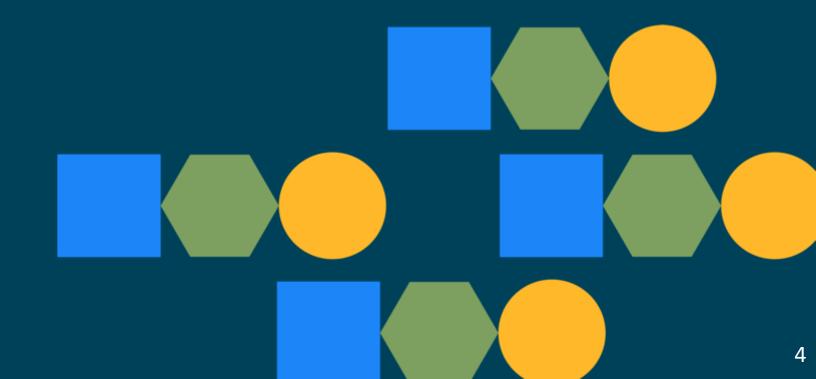








# Framing the Conversation: Workplace Well-Being is Suffering



## **General Mental Health Key Highlights**

- 41% of all U.S. adults have experienced at least one adverse mental or behavioral health symptom during the COVID-19 pandemic<sup>1</sup>
- Rates of treatment for depression remain low, and the treatment received is often inadequate<sup>2</sup>
- For patients suffering from the most severe form of depression, less than half receive any type of treatment<sup>3</sup>
- Arizona ranks 49<sup>th</sup> for mental health with a higher prevalence and lower access to care.<sup>4</sup>



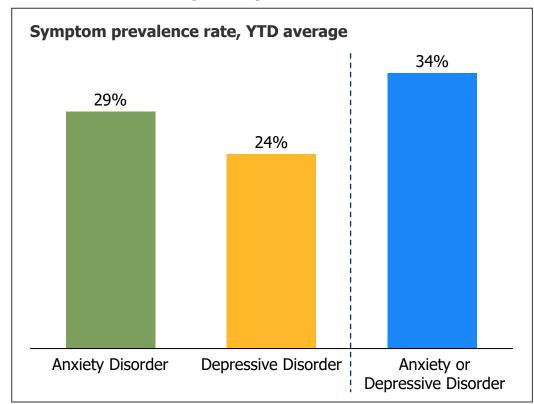
<sup>1.</sup> Czeisler, et al. Mental Health, Substance Use, and Suicidal Ideation During the COVID-19 Pandemic – United States, June 24-30, 2020. Morbidity and Mortality Weekly Report. CDC. 2020 Aug 14;69(32):1049-1057. 2. Pratt, L and Brody D. Depression in the U.S. Household Population, 2009-2012 No. 172. NCHS Data Brief. 2014 Dec;172:1-8.



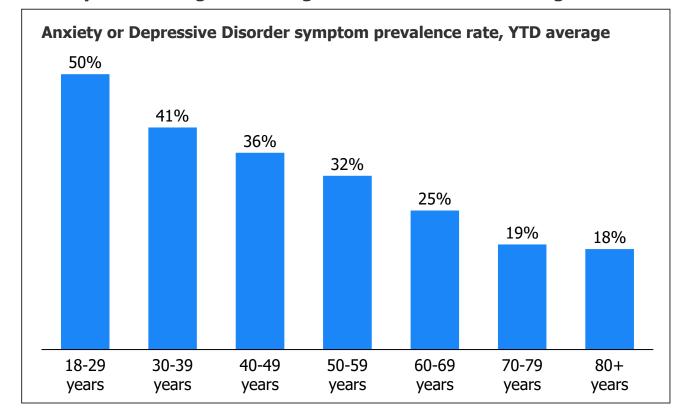
<sup>3.</sup> Wittayanukorn, et al. Prevalence of Depressive Symptoms and Predictors of Treatment Among US Adults from 2005 to 2010. General Hospital Psychiatry. 2014 May-Jun;36(3):330-336. 4. State of Mental Health 2022 Mental Health America

# Anxiety and depressive disorders are very common, especially for adults under 50 years old

More than 1/3 of all adults are experiencing indicators of either an anxiety or depressive disorder...



... and these prevalence rates are highly correlated to age, with the 18-49 year old ranges all being above the national average





# **Defining Burnout + Data + Statistics**

- Burnout one or more symptoms of emotional exhaustion, depersonalization, and/or decreased sense of personal accomplishment<sup>1</sup>
- Contributing factors: Personal strife and navigating the world post-covid, return to office, being overly self-critical, poor emotional regulation, unrealistic expectations for productivity<sup>1</sup>
- 76% of employees experience burnout on the job at least sometimes<sup>2</sup>
- 28% experience burnout "very often" or "always" <sup>2</sup>
- Only 24% feel strongly their organization cares about their well-being<sup>3</sup>





https://www.evolvedmd.com/resources/the-path-to-workplace-well-being-key-takeaways-from-evolvedmd-cfha
https://www.gallup.com/workplace/282659/employee-burnout-perspective-paper.aspx

https://www.gallup.com/workplace/390776/percent-feel-employer-cares-wellbeing-plummets.aspx

## **Live Poll**

# What has burnout looked like for you in your career?

### To participate:

- 1. Visit menti.com
- 2. Enter code: 9853 6943





# **Let's Discuss**





# **Business Impact of Mental Health**

### **Problem**

- Absenteeism Depression causes an estimated 200 million lost workdays annually<sup>1</sup>
- Economic Impact Costs employers \$17 \$44B annually<sup>1</sup>

### **Solution**

- Prioritize Mental Health Be intentional about employee well-being and wellness.
- Economic Impact Prioritizing mental health can save businesses \$225B annually<sup>2</sup>







### **Brands Pitch Mental Health<sup>1</sup>**

- Fashion, hospitality, automakers, fast food, and other brands are now incorporating mental health into messaging.
- More customers are looking to brands to understand their stressors and frustrations.
- So are employees. What can businesses do?





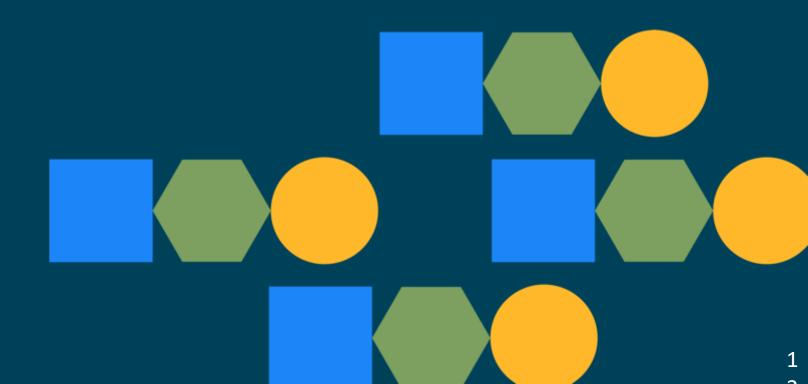








# **Practical Solutions for Businesses**



# Good Business Practices: Case Study/evolvedMD Incentivizing Self-Care

- Good Culture Drives Good Business. We're proof.<sup>1</sup>
- evolvedMD: People-Focused + People First
- Incentivize Self Care + Prioritize Wellness

## PHOENIX BUSINESS JOURNAL

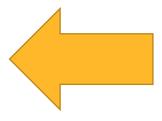
Recognized as a **"Best Place to Work"** by the Phoenix Business Journal!







## **Foster Psychological Safety**



**Invite Open + Honest Dialogue** 



## **Promote Work-Life Balance**



## **Prioritize Workplace Wellness**



### **Wellness Committee**

Promote, encourage, and support healthy behaviors to enhance culture of wellness.





## Easing Workplace Stress: Cultivating a Culture of Care and Wellness





# **Developing a People-Centric Culture**

We are nothing without our people:

- **1. See the Human Behind the Title** Allow employees to show up as their authentic selves
- **2. Encourage Mentorship Opportunities** Prioritize personal and professional development through internal/external mentorship opportunities.
- **3. Champion DEI Initiatives** Programming to collaborate and identify ways to promote diversity, equity, and inclusion in the workplace.
- **4. Set Work Boundaries** Allow employees to take time during the workday to practice self-care.

# **Develop + Deliver Top Town Policies**

- Boundaries as a Policy Confine Work to Business Hours
- Incentivize Self Care Link Compensation to Wellness
- Promote Employee Engagement Foster Connections + Nurture Personal and Professional Development
- Operationalize Culture Discuss Wellness + Well Being in Every Employee Interaction

#### Sarah Hanchett | Director of Clinical Services



#### **Water Bottle**

"I am the water drinking queen! I find that when I stay hydrated, I have more energy to take on the demands of each day. You'll never see me without a metal water flask—and maybe even a second one for good measure—so I can enjoy cold refreshing water all day and stay energized."

#### Kim Ho | Director of Sales



# "Self-care for me is daily 10-minute meditation before bed and reading a page from Mark Nepo's Book of Awakening (there is a short reading for each day of the year). I find that both center me, create space and perspective, and allow me to ease daily stress. Whatever lets you sit in peace with

### evolvedMD 2022 Employee Engagement



#### I.D.E.A.L. Framework + Mindset

Foster learning, problem-solving, creativity, work-life balance, clarity, and more.



#### New Hire Buddy Program

Onboarding and knowledge-sharing to orient new employees and build relationships.



#### Leadership Field Days

Connect and engage with executive leadership while nurturing professional development.



#### Wellness Committee

Promote, encourage, and support healthy behaviors to enhance culture of wellness.



#### **Tenure-Based Graduated PTO**

Earn additional time off based on tenure, increasing each year.



vourself."

#### Performance Management System

Personal and team goal setting, performance review, and performance improvement.

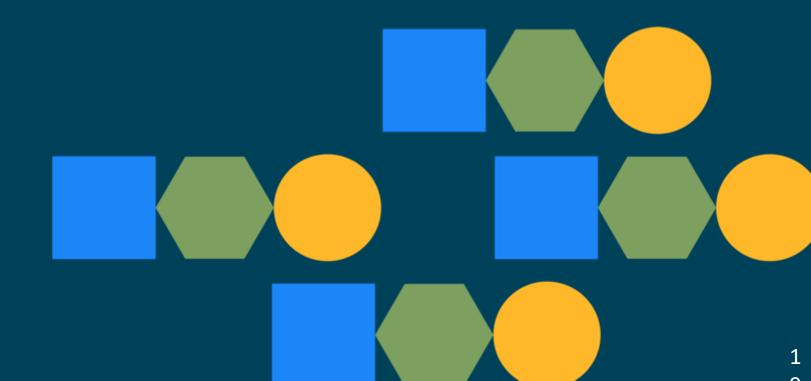


#### Career Mapping + Planning

Chart your course within evolvedMD and create a meaningful, fulfilling career path.



# **Practical Solutions for Individuals**



## **Practical Solutions for Individuals**

- **Put Yourself First** "On a scale of 1-10, how am I feeling/doing in each domain and what would get me to one point higher?"
- Commit to Whole-Person Care Practice good physical and mental health
- Write, Write Put thoughts and feelings on paper in a journal or notebook
- Find + Nurture What Fulfills You Pursue a hobby to keep you focused and centered
- Leverage Community With Vulnerability Ask for help without feeling guilty



## **Key Takeaways**

- Workplace Wellness + Well-Being Are Suffering
- Problem: Mental Health Issues Cost Companies Money
- Solution: Prioritize Mental Health + Employee Well-Being
- What Can Businesses Do?
  - Foster psychological safety
  - Promote work-life balance
  - Prioritize work-place wellness
  - Develop and nurture people-centric culture
- What Can Individuals Do?
  - Put yourself first
  - Commit to whole-person care
  - Write, write, write
  - Find and nurture what fulfills you
  - Leverage community with vulnerability





